Keolis becomes the new public transport operator in Greater Chambéry

On 12 July 2018, the municipality of Greater Chambéry entrusted Keolis with the management and operation of its public transport network, Stac.

The six-year contract becomes effective on 1 January 2019 and will generate cumulative revenue of 138 million euros.

As part of this new contract, won after a highly competitive bidding process, Keolis plans to provide 90 million passenger journeys by the end of the contract by renewing the current transport offer to facilitate access to the network and enhance the passenger experience.

On 12 July 2018, the elected officials of the Greater Chambéry municipality, situated in the Auvergne-Rhône-Alpes region in south east France, attributed Keolis with the management and operation of the Stac public transport network. This network serves the area’s 137,000 residents spread over 38 communes.

As part of this new contract, Keolis will operate the 28 bus lines that run through the region, with a fleet of 132 buses. The contract therefore covers the operation of four Chrono lines (one bus every 10 to 15 minutes), six regular lines (every 20 to 40 minutes), nine local lines operating during peak times and nine areas with transport on demand.

Flexibility is at the heart of Keolis’ mobility offer, which includes the development of new connected mobility services such as on-board Wi-Fi for buses and digital information terminals to optimise passenger journeys. Attentive to local factors and the increasing travel needs of residents, Keolis is taking full account of lifestyles and transport habits by providing:

- a special bus service on Sunday evenings, coinciding with the arrival of trains at Chambéry station,
- an evening bus service until 12.30am on Thursdays, Fridays and Saturdays to facilitate travel for young people,
- an improved service timetable for Sunday morning travel,
- a ‘special senior’ rate, at reduced prices, for off-peak hours.

Keolis also plans to modernise the transport service for passengers with reduced mobility (TPRM). By developing these new, more flexible transport services and facilitating network access for all, Keolis is supporting the development of Greater Chambéry and enhancing the attractiveness of the
Frédéric Baverez, Executive Director France for the Keolis Group:

"By winning this major contract, Keolis demonstrates its ability to secure new markets in France. We are delighted to start this new partnership and to support Greater Chambéry in the deployment of its ambitious transport strategy. During the highly competitive bidding process, Keolis successfully mobilised its expertise in operational excellence, as well as its capacity for innovation, to present a modernised, economical transport offer. By simplifying access to the existing network, Keolis intends to provide the best possible response to the travel needs of residents in Chambéry and to all passing travellers in the Savoyard capital."

Key stats:

- 4.8 million km travelled per year
- 15 million passenger journeys per year
- 4 Chrono lines
- 132 vehicles
- 246 employees

Leading the way in public transport, Keolis partners with public decision makers to make shared mobility an asset for cities and their communities. Internationally recognised as the leading operator of trams and automated metros, Keolis adopts an innovative approach with all its partners and subsidiaries (Kisio, LeCab, EFFIA, Keolis Santé and Cyklee) to develop new forms of shared and customised mobility, and reinforce its core business across a range of transport modes including trains, buses, cars, trolleybuses, shared private hire vehicles, river shuttles, ferries, cycles, car sharing services, 100% electric autonomous vehicles and urban cable cars. In France, Keolis is now the leader in medical transport services through the creation of Keolis Santé in July 2017 and positioned as the number two car park operator, through its subsidiary EFFIA.

The company is 70% owned by SNCF and 30% by the Caisse de dépôt et placement du Québec (CDPQ). Keolis employs 63,000 people in 16 countries and recorded a turnover of 5.4 billion euros in 2017. Each year, over 3 billion passengers worldwide use one of the shared mobility services offered by Keolis. [www.keolis.com](http://www.keolis.com)

*Historically based in France, Keolis has expanded its operations in Germany, Australia, Belgium, Canada, China, Denmark, India, Luxembourg, Norway, the Netherlands, Portugal, Qatar, Sweden, the UK and the USA.

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