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AARHUS, DENMARK

AARHUS LETBANE

Denmark's first light rail network opened in Aarhus in December 2017 with Keolis as the operator.

Keolis has been operating bus networks in 10 cities across Denmark since 2007. In 2015, the public transport authority, Aarhus Letbane I/S, awarded Keolis Aarhus Letbane a contract to operate the Aarhus light rail network - the first of its kind in Denmark. This new light rail service was established to compensate for increasing traffic congestion and to provide a reliable spine network for local bus and regional train services and to increase urban mobility, particularly for suburban residents, both inside and outside Aarhus.

The first 12km section inside the city opened in December 2017, and in August 2018, the suburban line to Odder was inaugurated. The last sections of the network are expected to open by the end of 2018. Once completed, the network will consist of 110km of single and double track, with 50 stations, and will operate with a fleet of 14 trams and 12 tram-trains. Future extensions of the tram network to other cities are currently being analysed.

NETWORK STATS

Public Transport Authority:
Aarhus Letbane I/S

Operating subsidiary:
Keolis Aarhus Letbane (100 employees)

Network scope:
- **110**km of single and double track
- **50** stations
- **14** trams and **12** tram-trains
- **40,000** passengers per day

KEOLIS

1ST LIGHT RAIL SERVICE
in Denmark

100 KM/H
maximum speed on the tram-train service

32
stations are opened as of August 2018

99%
network punctuality

CUSTOMER SATISFACTION

A customer survey conducted by the Municipality of Aarhus in the spring of 2018 showed that 92.1% of all passengers were 'pleased' or 'very pleased' with the overall performance of the network. Work continues to push customer satisfaction even higher.

PUNCTUALITY

Network punctuality has been 99% or above, since the opening of the network.

OPERATIONAL PERFORMANCE

Service delivery has been 99% or above, since the opening of the network.

For further information on the network, please contact: thomas.braendstrup@keolis.dk

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