

LONDON, UK

# GOVIA THAMESLINK RAILWAY

**Keolis' expertise in large-scale rail operations and management plays a crucial role in its joint venture on the UK's largest rail operations franchise, Govia Thameslink Railway (GTR).**

Since 2014, Keolis and its partner Go-Ahead have operated GTR which crosses London from north to south. Keolis and its partner are responsible for operating over 3,400 trains per day. In 2017, about 340 million passenger journeys were completed on GTR, which represented over 20% of all rail journeys in the UK. During peak hours, GTR is a commuter service while off peak, services are used for leisure travel and as a connection to airports. In partnership with Network Rail (infrastructure) and Siemens (train manufacturer), Keolis and Go-Ahead are working to deliver a programme of over 7 billion Euros of infrastructure improvements which will eventually provide an increase in capacity for up to 60,000 more peak-time journeys throughout London each day. An increased number of trains will cross London during peak periods, along with new connections between the Thameslink, Great Northern and Crossrail networks.

## NETWORK STATS



### Public Transport Authority:

UK Department for Transport (DfT)



### Operating subsidiary:

Govia JV (7,032 employees)  
Go-Ahead Group (65%) Keolis (35%)



### Network scope:

- 1,186km of railway track
- 322 stations
- 2,739 carriages
- 340 million passenger journeys per year

# KEY ACHIEVEMENTS

20%

of all rail journeys in the UK  
are made on GTR

1,260

new carriages have been  
introduced over the franchise

Up to 60,000

journeys are planned  
in peak times every day

## CUSTOMER SATISFACTION

An overhaul of the GTR network (including the addition of 40% more carriages and air-conditioned trains) increased passenger satisfaction by 6% annually at January 2018.

## NETWORK CAPACITY

In 2017, we introduced more new trains than all other transport operators combined. Through the Thameslink project, we will provide 50% more passenger capacity on trains, and will eventually add space for 60,000 more passengers on routes into London.

## OPERATIONAL PERFORMANCE

A €7billion Government sponsored investment programme, spearheaded by GTR and its industry partners, features new traffic management and passenger information systems, which will increase trains passing through Central London from 15 to up to 24 per hour.

## STATION MODERNISATION

Planned improvements at stations have created better station facilities for all, including refurbished toilets, redesigned car parks, and more comprehensive CCTV monitoring for passenger safety.

For further information on the network, please contact: [press.office@gtrailway.com](mailto:press.office@gtrailway.com)



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MASS TRANSIT NETWORK

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