

RENNES, FRANCE

STAR

In 2018, the transport authority of Rennes in France, renewed its trust in Keolis to manage, expand and modernise the STAR network, which provides the city with an extensive range of mobility services.

Since 1998, Keolis-led initiatives across the STAR network have increased efficiency, coverage, and reduced-mobility access for millions in Rennes.

The city currently has 250,000 residents and is expected to welcome 30,000 more by 2020. Rennes' two-decade partnership with Keolis was extended in January 2018 with a new contract to operate the network for another seven years. It includes an automated metro, bus, bike-sharing and car-sharing services, as well as services for people with reduced mobility.

NETWORK STATS



Public Transport Authority:
Rennes Métropole



Operating subsidiary:
Keolis Rennes
(1,350 employees)
Keolis (100%)



Network scope:

- Metro Line A: **8.5km** of metro track, **30** metro trainsets
- Metro Line B to open in 2020: **14km** of metro track, **19** metro trainsets
- **1,618** bus stations, **470** buses
- **1,000** electric bikes for long-term rental
- **600** bikes for short-term rental
- **83** million journeys per year

KEY ACHIEVEMENTS

83M

passenger journeys per year

+2M NEW
PASSENGERS

in 2017 compared
to the previous year

2

industry distinctions
awarded to STAR, including
#1 in France's mobility
rankings

99.7%

service punctuality for metro

ACCESSIBILITY

The STAR network became fully accessible to reduced-mobility passengers in 2015. In 2018, Keolis implemented a range of new services for those with intellectual and learning difficulties.

INNOVATION

Keolis Rennes is pioneering the use of OpenData to get a more accurate picture of passenger flows, a crucial step towards optimising infrastructure across the network. OpenData also feeds the STAR app, which helps residents map out journey itineraries and discover fun local events.

OPERATIONAL PERFORMANCE

Thanks to CBTC (Communication-Based Train Control) technology, the automated metro boasts an average waiting time of only 90 seconds between trains, with train speeds of up to 60km/h.

SUSTAINABILITY

Together, Keolis Rennes and the local transport authority are working to move the bus network away from its use of diesel fuel. In July 2018, eight electric buses started trials and all of Handistar's accessible minibuses will be fully electric by 2020.

For further information on the network, please contact: armelle.billard@keolis.com



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MASS TRANSIT NETWORK

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