

## PRESS RELEASE

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### France: Keolis renewed for the operations of the mobility and passenger transport services in the Agen conurbation

- On 8 July 2021, the conurbation authority of Agen (CCA), in the department of Lot-et-Garonne in south-western France, renewed its contract with Keolis for the management and operation of the mobility and passenger transport services of the Agen conurbation, *Tempo*.
- This new public service delegation contract will start from 1 October 2021 and run for three years with cumulative revenues of €20 million.
- Keolis' goal will be to increase ridership by 5% across the network by the end of the contract. To achieve this, Keolis Group intends to enhance the appeal of the *Tempo* network, notably by modernising its mobile app, introducing mobility advisors and increasing the number of bike-share terminals. Keolis will also assist the conurbation of Agen in conducting a survey of the mobility needs of the region to map out the next network due to be launched in 2024.

#### A mobility offer focused on greater fluidity and simplicity

Destined to serve Agen and 31 other municipalities of the conurbation, with a total of 96,000 inhabitants, the *Tempo* network is currently made up of nine city lines, seven on demand transport routes, one service for passengers with reduced mobility, 45 school lines, two free downtown shuttles, a carsharing service, an electrically assisted bike rental service and two electrically assisted bike terminals.

From 1 October 2021, the network will benefit from two major changes to offer a more sustainable, fluid and simpler mobility experience to passengers:

- **The mobile app *Tempo Agen***, which already enables passengers to purchase and validate their tickets (m-ticket and text ticket), will present real-time network information (in particular vehicle arrival times) and will give an overview of the entire range of available mobility services in the region (buses, coaches, bicycles and TER regional trains).
- **The creation of additional bicycle terminals** with the aim of a four-fold increase in the number of terminals by the end of the contract. The network currently has two bike-sharing terminals, each with 10 electrically assisted bicycles (EABs). Keolis will expand

this offer by introducing **two new terminals per year**, so that the conurbation will have eight terminals and 80 bicycles by 2024.

Over the course of this contract, Keolis will also assist the conurbation of Agen in conducting a survey of passengers' mobility needs to define the characteristics of the future transport network, which should be launched in 2024.

## Keolis confirms its presence in the region of Nouvelle-Aquitaine

With the renewal of this contract, Keolis strengthens its footprint in the Nouvelle-Aquitaine region. Apart from the city transport network of the Agen conurbation, Keolis also operates the networks of Bordeaux Métropole and the conurbations of Côte Basque, Saintes and Châtelleraut, while providing technical assistance to Pau as well.

## Key figures of the *Tempo* network

- 31 municipalities served
- 9 city lines
- 1 downtown shuttle
- 7 on-demand transport routes
- 45 subcontracted suburban lines (for schools)
- 320 city stops
- 31 city buses and 2 downtown shuttles
- 74 employees including 61 drivers
- 2 million kilometres covered per year
- 3 million annual journeys planned

### [About Keolis](#)

Keolis is a pioneer in developing public transport systems and works alongside public authorities who want to enhance shared mobility systems to grow the appeal and vitality of their regions. A world leader in operating automated metro and tramway systems, Keolis and its partners and subsidiaries Kisio, EFFIA, Keolis Santé and Cykleo support the core business with innovations offering new and bespoke shared mobility solutions for modes including trains, buses and coaches, trolleybuses, shared car solutions, river and sea shuttle services, bike share services, car sharing, fully electric driverless shuttles and urban cable cars. In France, Keolis is the second largest provider of parking management solutions through its subsidiary EFFIA, and the country's leader in medical transport since the creation of Keolis Santé in July 2017. The Group is 70%-owned by SNCF and 30%-owned by the Caisse de Dépôt et Placement du Québec (Quebec Deposit and Investment Fund) and employs 68,500 people in 16 countries. In 2020, it posted revenue of €6.1 billion. In 2019, 3.4 billion passengers used one of Keolis' shared mobility services. [www.keolis.com](http://www.keolis.com)

\* Australia, Belgium, Canada, China, Denmark, France, Germany, India, the Netherlands, Norway, Qatar, Senegal, Sweden, the United Arab Emirates, the United Kingdom and the United States.

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