

PRESS RELEASE

Paris, 26 November 2018

Keolis wins contract to operate Greater Nancy's urban mobility network in France

- **On 23 November 2018, the Metropolitan Council of Greater Nancy awarded Keolis the operation of its public transport network.**
- **The six year contract begins on 1 January 2019 and will generate a cumulative turnover of 346.8 million euros.**
- **This future public service delegation contract includes a major project to replace the existing rubber-tyred trams with trams that run on steel wheels.**
- **The network will also serve a larger population, with an increased employment catchment area, Keolis has committed to better integrate the local public transport and deliver seamless connections between Nancy and the various communes of the Métropole.**

As a result of a call for tenders, Keolis was awarded the public service delegation contract for urban mobility in Greater Nancy (which comprises 20 communes and 250,000 inhabitants) on 23 November. From 1 January 2019, the Group will operate and manage the Métropole's multimodal transport services called '*Stan*' which includes: tram, bus, electric shuttle services, transport on demand, transport for passengers with reduced mobility, and park-and-ride facilities.

In addition to the transformation of the tram network from rubber-tyred to steel wheels, numerous improvements will be made to the network. Keolis will provide Greater Nancy with a new integrated network that is simple and easy to understand, using the synergies between the various transport modes and the region's different networks. The goal is to create seamless connections between Nancy and the various communes of the Métropole.

An improved service

The key improvements to services will commence in September 2019, with Keolis' proposal to improve the services provided by the existing rubber-tyred tram line and the three BRT (Bus Rapid Transit) lines that also currently serve the major facilities in the city and more than half of all residents.

These improved services will be complemented by bus lines and on-demand transport services that will connect the centre of the Métropole to the less densely populated areas and outlying communes.

A new tram vehicle

By the end of 2023, Keolis' experience as a world leader in trams will again be evident with the launch of the steel-wheeled tram. During the construction phase to convert to steel rim trams, Keolis teams will implement a full bus replacement service.

An extended timetable

Keolis has proposed solutions that will meet the differing lifestyle needs of every resident, starting with an offer of transport available for all communes until 12:30am in the morning, every day of the year. And to meet the demands of students, a robust transport service will be maintained during school holidays. Finally, for the night owls, night buses will run on Thursday, Friday and Saturday nights.

An enhanced multimodal offer

Keolis also has plans to improve links to other key transport services, these include better connections with train services and improvements to the operation of park-and-ride facilities to simplify access.

More walking will also be encouraged with upgrade work to be carried out on pedestrian paths and improved access to cycling, through a partnership with the cycling platform *Maison du Vélo du Grand Nancy*.

Frédéric Baverez, Executive Director France, declared: *"Keolis is proud to forge a new partnership with Greater Nancy. We have put all of Keolis' expertise to work in order to convince and win one of the ten largest public service delegation contracts for transport in France. We will work closely with the Métropole to enhance the mobility network's appeal by supporting it in its transition to a new tram network, implementing new mobility services and strengthening synergies with other transport modes to contribute to the metropolitan area's influence over a larger catchment area in terms of population and employment."*

The network in a few figures

9 million kilometres covered per year
115,000 journeys recorded every day
32 tram and bus lines
225 vehicles
10 park-and-ride facilities

Keolis

Leading the way in public transport, Keolis partners with public decision makers to make shared mobility an asset for cities and their communities. Internationally recognised as the leading operator of trams and automated metros, Keolis adopts an innovative approach with all its partners and subsidiaries (Kisio, LeCab, EFFIA, Keolis Santé and Cykleo) to develop new forms of shared and customised mobility, and reinforce its core business across a range of transport modes including trains, buses, cars, trolleybuses, shared private hire vehicles, river



shuttles, ferries, cycles, car sharing services, electric autonomous vehicles and urban cable cars. In France, Keolis is now the leader in medical transport services through the creation of Keolis Santé in July 2017 and positioned as the number two car park operator, through its subsidiary EFFIA.

The company is 70% owned by SNCF and 30% by the Caisse de dépôt et placement du Québec (CDPQ). Keolis employs 63,000 people in 16 countries and recorded a turnover of 5.4 billion euros in 2017. Each year, over 3 billion passengers worldwide use one of the shared mobility services offered by Keolis. www.keolis.com

*Historically based in France, Keolis has expanded its operations in Germany, Australia, Belgium, Canada, China, Denmark, India, Luxembourg, Norway, the Netherlands, Portugal, Qatar, Sweden, the UK and the USA.

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